



sector summary



RESIDENT INVOLVEMENT AND CONSULTATION

APPROACH TO SOCIAL HOUSING

Whether external refurbishment or a Decent Homes project to renew kitchens and bathrooms, at Lakehouse we pride ourselves in our ability to work collaboratively with clients, residents and the supply chain.

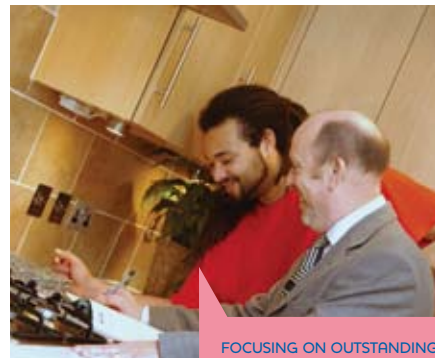
We wish to be perceived as part of the community and working with residents and the general public enables us to provide a better service. Whatever the environment, estate-based housing or scattered properties, we focus on providing solutions that achieve contract delivery whilst meeting residents' needs.

AT LAKEHOUSE WE NEVER LOSE SIGHT OF THE FACT THAT WE ARE WORKING IN SOMEONE'S HOME

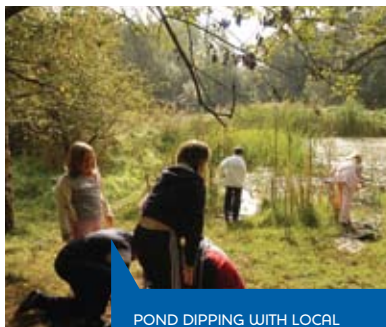
SOCIAL HOUSING TEAM

At Lakehouse, we never lose sight of the fact that we are working in someone's home. Work is undertaken with the utmost care and the minimum of upheaval, to provide residents with complete peace of mind. Flexibility, understanding and empathy are just some of the qualities that make our Resident Liaison Team special. Comprehensive training and development guarantees that they are fully equipped to provide a friendly, professional service.

With the support of our established supply chain, we provide a first class service for both clients and residents.



FOCUSING ON OUTSTANDING RESIDENT SATISFACTION



POND DIPPING WITH LOCAL SCHOOLS & ESSEX WILDLIFE TRUST

SUSTAINABILITY

As our business grows, so does our commitment to create sustainable communities. To Lakehouse this means championing and developing local businesses, offering training and employment opportunities locally and supporting local supply chains.

Working with our clients we provide trade and professional positions, apprenticeships and work experience placements. Sustainability workshops, careers fairs, community fun days and our award winning education partnership enable us to give something back to the community as well as promote our clients' social and environmental causes, through sponsorship and support.



SOCIAL HOUSING



EDUCATION



HEALTHCARE



COMMERCIAL



INDUSTRY



RETAIL & LEISURE



RAIL



SPECIALIST RESTORATION



LAKEHOUSE